

# IEEE Membership Development Conference Call / Web Cast

# 15 January 2011





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# Today's Edition ...

#### **Preview Topics**

- 2011 Initial Direction John Day
- December 2010 & Year-End Trending John Day

#### **Business Cycle Spotlight**

The Renewal Period, Pulling Pre-Arrears Member Data – Aleksandar Szabo

#### **Updates / Wrap-Up / Direction**

#### **Open Floor Q&A**

Subject Appendix: SAMIEEE and Arrears Recovery, Step by Step





# **Today's Speakers**



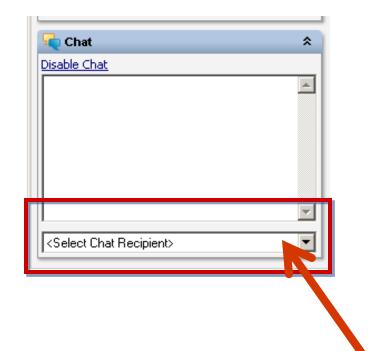


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# Web Cast Interface – ReadyTalk®







# Web Cast Attendance Roll Call

Use the Chat pod.

Please type in your name/ title/location





### **Web Cast Notes**

Webcast presentation will be available on <u>new MD</u> online community at <a href="http://oc.ieee.org">http://oc.ieee.org</a> (general access page) or <a href="http://ieee-md-net.oc.ieee.org/main">http://ieee-md-net.oc.ieee.org/main</a> for the MD Community/Group. You will need to use your IEEE web account for access. Once in, the presentation will be posted under the "Content" Tab. If you wish to join, please send email to <a href="mailto:c.downer@ieee.org">c.downer@ieee.org</a> for an invite.

Attendees will hear the broadcast via their computer, or dial into the phone using the dial-in numbers provided. An Operator will assist during the webcast.

This webcast is recorded. Presentation and audio will be available as an "on-demand" resource — URL and announcement to be posted in the MD online community (please see access above).





# **Webcast Notes – Raising Questions**

- When we reach the Q&A portion of the webcast, the Operator will announce any attendees who have a question, may place their question in queue.
- Place your question in queue by pressing 1, then 4 on your phone. The Operator will announce them in the order received.
- You can continue to ask topical questions using the chat box during the entire webcast. They will be presented by our Moderator to the appropriate presenter for response.
- Some questions in the Chat Box may be responded to during the webcast by presenters or Moderator.







# **Preview Topic**

# 2011 - Initial Direction



Presented by:

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# The Regional "Field Team" (2011)



R1 - Gim Soon Wan



R6 - Randall G. Redondo



R2 - Javvad Qasimi



R7 - Lawrence Whitby



R3 - Jim Anderson



R8 - Dirk Van Hertem



R4 - Tarek Lahdhiri



R9 - Gustavo Giannattasio



R5 - Robert Scolli



R10 -Hang-Bong Kang



# Thank you! - Departing MD leadership...



MRR Chair - Tom Habetler



R2 - Wole Akpose



R8 - Aleksandar Szabo



R10 - Zhisheng Niu



#### **MD Focus Areas – 2011 Membership Year**

- First-Year Member Retention, Worldwide
- E-Membership, Regions 8 10
- Higher-Grade Member Recruitment, Regions 1-6
- Student-Grade Recruitment & Retention, Worldwide



#### **Initial Priorities – 1Q-2010**

- Ensure MD positions are filled Regions, Sections, Societies, Chapters
- MRR Committee is now a standing committee of MGA
  - Targeting first conference call to be scheduled within a month
  - Formalizing operations, e.g., frequency of conference calls, goal setting and status reporting
- Presently in the renewal cycle (pre-arrears); members who have not renewed are past due
  - Service deactivation occurs end of February
  - MD resources and tools available, e.g. SAMIEEE, letter templates
  - First-year members most at risk

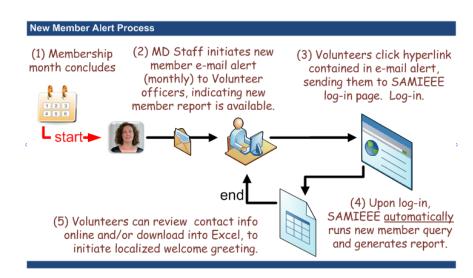




# **New Member Alert**



- New Member Alert message to be sent monthly: January 2011, February 2011, etc.
- E-mail sent from IEEE monthly to all MD officers containing special hyperlink to SAMIEEE log-in page
- Upon log-in, SAMIEEE will automatically run report of new members from previous month
- Report will contain contact information, i.e. mailing address, phone numbers, e-mail
- Report date-range can be modified to pick-up new joins from previous months in your dashboard

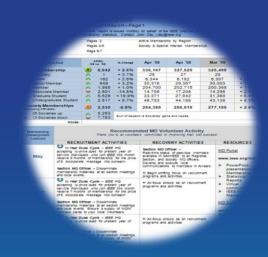




# **Preview Topic**

Membership Statistics & Goals Update

# December 2010 & Year-End Trending





Presented by:

John Day

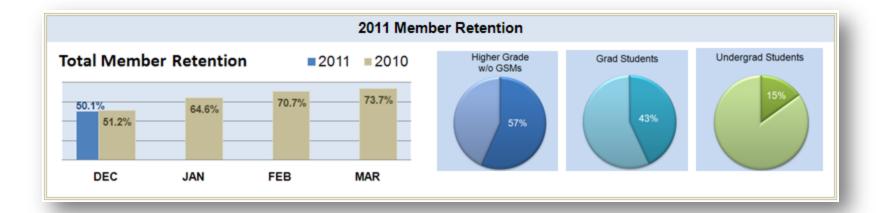
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#### **December 2010 Dashboard**



Snapshot	"1	Dec 0 vs. '09	% Change	Dec '10	Dec '09	Nov '10	% Change Nov '10 - Dec '10
IEEE Membership	•	10,540	+ 2.7%	407,541	397,001	398,927	+ 2.3%
<ul> <li>Honorary</li> </ul>	^	2	+ 6.9%	31	29	29	+ 6.9%
<ul> <li>Fellow</li> </ul>	^	148	+ 2.3%	6,531	6,383	6,529	-
<ul> <li>Senior Member</li> </ul>	^	823	+ 2.6%	32,703	31,880	32,664	+ 0.1%
<ul> <li>Member</li> </ul>	^	4,432	+ 1.8%	249,496	245,064	248,053	+ 0.6%
<ul> <li>Associate Member</li> </ul>	~	(485)	-2.9%	15,985	16,470	15,814	+ 1.1%
<ul> <li>Graduate Student</li> </ul>	^	2,185	+ 5.7%	40,446	38,261	37,368	+8.2%
<ul> <li>Undergraduate Student</li> </ul>	^	3,435	+ 5.8%	62,349	58,914	58,470	+ 6.6%

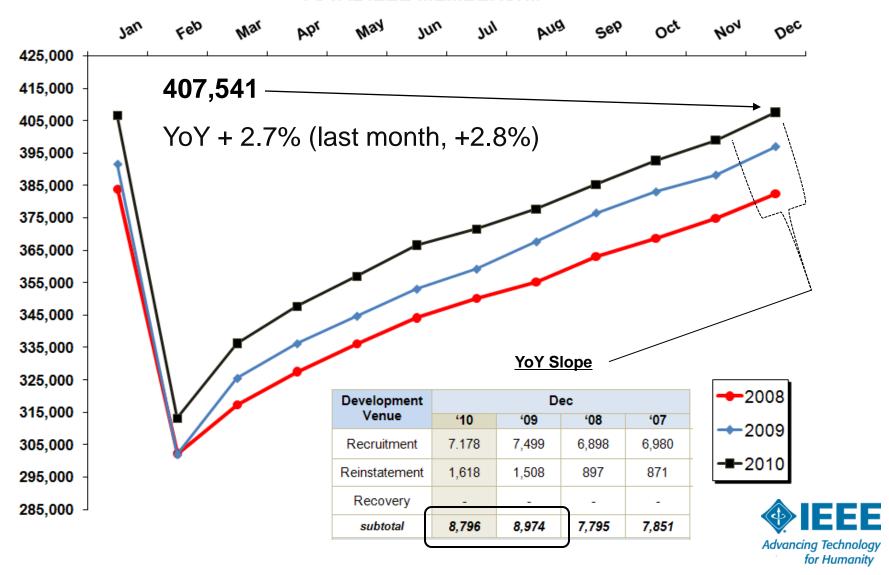




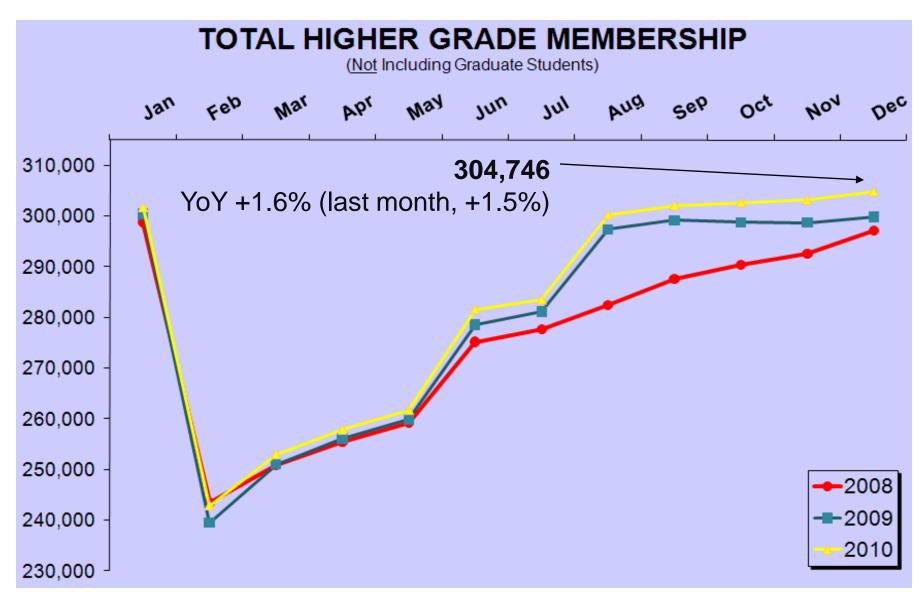


# **Year-over-Year Monthly Growth – Total Membership**

#### TOTAL IEEE MEMBERSHIP

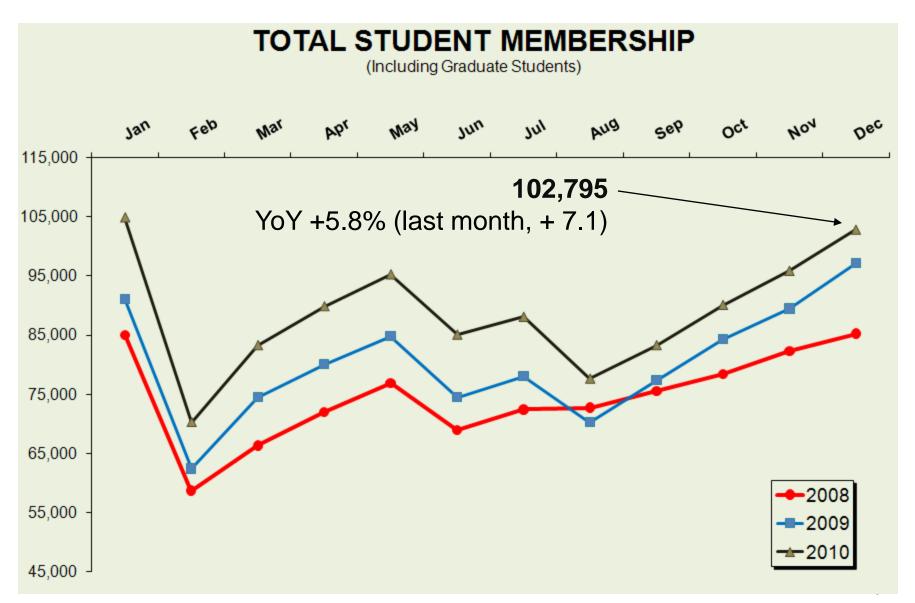


**Year-over-Year Monthly Growth – Higher-Grade Membership** (including GSM)





## **Year-over-Year Monthly Growth – Student-Grade Membership** (including GSM)



# **Active Membership by Region**

				Geo	graphic	IEEE N	/lember	ship Su	ımmary	- Dece	mber 2	010				
	HIG	HER GRAI	DE w/o GS	Ms	G	RADUATE	STUDENT	S	UNDE	RGRADU	ATE STUD	ENTS		TOTAL M	IEMBERS	
REGION	2010	2009	Cha	inge	2010	2009	Cha	inge	2010	2009	Cha	inge	2010	2009	Cha	ange
			#	%			#	%			#	%			#	%
1	31,867	32,497	(630)	-1.9%	2,124	2,157	(33)	-1.5%	2,181	2,357	(176)	-7.5%	36,172	37,011	(839)	-2.3%
2	28,183	28,434	(251)	-0.9%	1,967	2,051	(84)	-4.1%	2,162	2,416	(254)	-10.5%	32,312	32,901	(589)	-1.8%
3	25,367	25,594	(227)	-0.9%	2,547	2,564	(17)	-0.7%	3,014	3,048	(34)	-1.1%	30,928	31,206	(278)	-0.9%
4	19,168	19,271	(103)	-0.5%	1,961	2,036	(75)	-3.7%	2,401	2,448	(47)	-1.9%	23,530	23,755	(225)	-0.9%
5	24,934	24,967	(33)	-0.1%	1,965	1,956	9	0.5%	2,651	2,553	98	3.8%	29,550	29,476	74	0.3%
6	50,121	50,859	(738)	-1.5%	3,408	3,417	(9)	-0.3%	3,744	3,884	(140)	-3.6%	57,273	58,160	(887)	-1.5%
R 1-6	179,640	181,622	(1,982)	-1.1%	13,972	14,181	(209)	-1.5%	16,153	16,706	(553)	-3.3%	209,765	212,509	(2,744)	-1.3%
7	13,398	13,304	94	0.7%	1,950	1,901	49	2.6%	1,607	1,728	(121)	-7.0%	16,955	16,933	22	0.1%
8	52,435	50,804	1,631	3.2%	11,036	10,028	1,008	10.1%	9,826	9,539	287	3.0%	73,297	70,371	2,926	4.2%
9	8,518	7,639	879	11.5%	1,700	1,332	368	27.6%	6,713	5,856	857	14.6%	16,931	14,827	2,104	14.2%
10	50,755	46,457	4,298	9.3%	11,788	10,819	969	9.0%	28,050	25,085	2,965	11.8%	90,593	82,361	8,232	10.0%
R 7-10	125,106	118,204	6,902	5.8%	26,474	24,080	2,394	9.9%	46,196	42,208	3,988	9.4%	197,776	184,492	13,284	7.2%
TOTAL	304,746	299,826	4,920	1.6%	40,446	38,261	2,185	5.7%	62,349	58,914	3,435	5.8%	407,541	397,001	10,540	2.7%
% R1-6	59%	61%			35%	37%			26%	28%			51%	54%		
% R7-10	41%	39%			65%	63%			74%	72%			49%	46%		





#### **Year-over-Year Membership Growth – Society Memberships** (including Affiliates)



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# **Society Memberships Dashboard**

Society MD Disposition	<u>Year-over-Year</u>	Influence of Larger Societies
Aggregate Total Memberships Across 38 Societies	+ 11,853	85% of the gains
Growth > 1%: 18 Societies	+ 10,062	Communications + 6,536 Power & Energy + 3,092 Computer + 434
+ / - 1%: 10 Societies	454	
Decline > 1%: 10 Societies	(2,062)	

# Double-Digit Percentage Gains Year-over-Year

Society Top Gains	YoY (	Gains
Society Top Gaills	Percent	Count
Product Safety Eng.	27.3%	207
Communications	15.9%	6,681
Power & Energy	12.6%	3,071
Robotics & Automation	10.8%	794





# Year-over-Year Society Membership, Detail

						IE	EE Society	/ Membe	rship To	itals as o	of Augi	ust 2010								
SOCIETY / DIVISION	Mem	her Grade nbers ng GSMs)		ange	IEEE St Mem		Char		Soci	ciety iates		nange	Society	ty Totals affiliates)	Char	nge		y Totals affiliates)	Char	nge
IEEE Societies	2010	2009	#	%	2010	2009	#	%	2010	2009	#	%	2010	2009	#	%	2010	2009	#	%
DIVISION I																				
Circuits & Systems	9,885	9,902	-17	-0.2%	410	433	-23	-5.3%	51	56	-5	-8.9%	10,346	10,391	-45	-0.4%	10,295	10,335	-40	-0.4%
Electron Devices	10,138	10,207	-69	-0.7%	362	280	82	29.3%	87	58	29	50.0%	10,587	10,545	42	0.4%	10,500	10,487	13	0.1%
Solid-State Circuits	9,921	10,349	-428	-4.1%	174	196	-22	-11.2%	89	80	9	11.3%	10,184	10,625	-441	-4.2%	10,095	10,545	-450	-4.3%
Div I Subtotal	29,944	30,458	-514	-1.7%	946	909	37	4.1%	227	194	33	17.0%	31,117	31,561	-444	-1.4%	30,890	31,367	-477	-1.5%
DIVISION II																				
Components, Packaging & Mfg Tech	2,615	2,582	33	1.3%	62	58	4	6.9%	19	20	-1	-5.0%	2,696	2,660	36	1.4%	2,677	2,640	37	1.4%
Dielectrics & Electrical Insulation	2,152	2,057	95	4.6%	53	35	18	51.4%	37	30	7	23.3%	2,242	2,122	120	5.7%	2,205	2,092	113	5.4%
Industry Applications	9,850	9,777	73	0.7%	241	131	110	84.0%	51	50	1	2.0%	10,142	9,958	184	1.8%	10,091	9,908	183	1.8%
Instrumentation & Measurements	4,456	4,682	-226	-4.8%	87	109	-22	-20.2%	23	26	-3	-11.5%	4,566	4,817	-251	-5.2%	4,543	4,791	-248	-5.2%
Power Electronics	7,017	6,717	300	4.5%	251	247	4	1.6%	56	53	3	5.7%	7,324	7,017	307	4.4%	7,268	6,964	304	4.4%
Ultrasonics, Ferroelectrics, Freq Ctrl	2,210	2,185	25	1.1%	40	54	-14	-25.9%	44	38	6	15.8%	2,294	2,277	17	0.7%	2,250	2,239	11	0.5%
Div II Subtotal	28,300	28,000	300	1.1%	734	634	100	15.8%	230	217	13	6.0%	29,264	28,851	413	1.4%	29,034	28,634	400	1.4%
DIVISION III																				
Communications	44,787	39,248	5,539	14.1%	4,881	3,965	916	23.1%	550	469	81	17.3%	50,218	43,682	6,536	15.0%	49,668	43,213	6,455	14.9%





# Year-over-Year Society Membership, Detail (cont.)

						IE/	EF Societ	v Membe	rshin To	tals as	of Aug	ust 2010	IEEE Society Membership Totals as of August 2010														
SOCIETY / DIVISION	Mem	her Grade nbers ng GSMs)		ange	IEEE St Meml		Chan		Soci	ciety liates		hange	Society	t <b>y Totals</b> affiliates)	Chan	nge	Society (without a		Chan	nge							
IEEE Societies	2010	2009	#	%	2010	2009	#	%	2010	2009	#	%	2010	2009	#	%	2010	2009	#	%							
DIVISION IV																											
Antennas & Propagation	8,173	8,128	45	0.6%	267	248	19	7.7%	67	71	-4	-5.6%	8,507	8,447	60	0.7%	8,440	8,376	64	0.8%							
Broadcast Technology	2,013	2,032	-19	-0.9%	73	64	9	14.1%	32	38	-6	-15.8%	2,118	2,134	-16	-0.7%	2,086	2,096	-10	-0.5%							
Consumer Electronics	3,225	3,168	57	1.8%	148	161	-13	-8.1%	44	49	-5	-10.2%	3,417	3,378	39	1.2%	3,373	3,329	44	1.3%							
Electromagnetic Compatibility	4,098	4,106	-8	-0.2%	60	64	-4	-6.3%	39	39	0	0.0%	4,197	4,209	-12	-0.3%	4,158	4,170	-12	-0.3%							
Magnetics	3,036	3,135	-99	-3.2%	68	83	-15	-18.1%	68	54	14	25.9%	3,172	3,272	-100	-3.1%	3,104	3,218	-114	-3.5%							
Microwave Theory & Techniques	11,597	11,755	-158	-1.3%	537	547	-10	-1.8%	56	58	-2	-3.4%	12,190	12,360	-170	-1.4%	12,134	12,302	-168	-1.4%							
Nuclear & Plasma Sciences	3,211	3,516	-305	-8.7%	70	101	-31	-30.7%	61	55	6	10.9%	3,342	3,672	-330	-9.0%	3,281	3,617	-336	-9.3%							
Div IV Subtotal	35,353	35,840	-487	-1.4%	1,223	1,268	-45	-3.5%	367	364	3	0.8%	36,943	37,472	-529	-1.4%	36,576	37,108	-532	-1.4%							
DIVISION V/VIII																											
Computer	53,892	54,182	-290	-0.5%	4,219	3,755	464	12.4%	17,045	16,785	260	1.5%	75,156	74,722	434	0.6%	58,111	57,937	174	0.3%							
DIVISION VI					الميكر														الجيار)								
Education	3,407	3,410	-3	-0.1%	68	73	-5	-6.8%	38	40	-2	-5.0%	3,513	3,523	-10	-0.3%	3,475	3,483	-8	-0.2%							
Industrial Electronics	5,177	4,732	445	9.4%	215	193	22	11.4%	37	34	3	8.8%	5,429	4,959	470	9.5%	5,392	4,925	467	9.5%							
Product Safety Engineering	935	736	199	27.0%	11	6	5	83.3%	18	15	3	20.0%	964	757	207	27.3%	946	742	204	27.5%							
Professional Communication	1,037	1,125	-88	-7.8%	57	59	-2	-3.4%	103	116	-13	-11.2%	· ·	1,300	-103	-7.9%	1,094	1,184	-90	-7.6%							
Reliability	1,938	1,939	-1	-0.1%	45	35	10	28.6%	19	20	-1	-5.0%	2,002	1,994	8	0.4%	1,983	1,974	9	0.5%							
Social Implications of Technology	1,845	1,670	175	10.5%	44	51	-7	-13.7%	30	26	4	15.4%	1,919	1,747	172	9.8%	1,889	1,721	168	9.8%							
Div VI Subtotal	14,339	13,612	727	5.3%	440	417	23	5.5%	245	251	-6	-2.4%	15,024	14,280	744	5.2%	14,779	14,029	750	5.3%							
DIVISION VII																											
Power & Energy	25,945	24,070	1,875	7.8%	1,904	720	1,184	164.4%	309	276	33	12.0%	28,158	25,066	3,092	12.3%	27,849	24,790	3,059	12.3%							

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# Year-over-Year Society Membership, Detail (cont.)

						IEE	E Society	Member	rship To	tals as o	f Augu	ıst 2010								
SOCIETY / DIVISION	IEEE High Mem (includin	bers	Cha	inge	IEEE St Mem		Cha	nge	Soc Affili	-	Cha	ange		y Totals ffiliates)	Cha	nge		y Totals affiliates)	Cha	nge
IEEE Societies	2010	2009	#	%	2010	2009	#	%	2010	2009	#	%	2010	2009	#	%	2010	2009	#	%
DIVISION IX																				
Aerospace & Electronic Systems	4,958	5,224	-266	-5.1%	221	186	35	18.8%	44	42	2	4.8%	5,223	5,452	-229	-4.2%	5,179	5,410	-231	-4.3%
Geoscience & Remote Sensing	3,030	2,928	102	3.5%	158	125	33	26.4%	300	313	-13	-4.2%	3,488	3,366	122	3.6%	3,188	3,053	135	4.4%
Information Theory	3,510	3,629	-119	-3.3%	118	130	-12	-9.2%	28	35	-7	-20.0%	3,656	3,794	-138	-3.6%	3,628	3,759	-131	-3.5%
Intelligent Transportation Systems	1,136	1,094	42	3.8%	35	33	2	6.1%	22	20	2	10.0%	1,193	1,147	46	4.0%	1,171	1,127	44	3.9%
Oceanic Engineering	1,793	1,731	62	3.6%	60	51	9	17.6%	21	18	3	16.7%	1,874	1,800	74	4.1%	1,853	1,782	71	4.0%
Signal Processing	15,033	14,301	732	5.1%	405	475	-70	-14.7%	157	121	36	29.8%	15,595	14,897	698	4.7%	15,438	14,776	662	4.5%
Vehicular Technology	4,274	4,306	-32	-0.7%	136	128	8	6.3%	26	26	0	0.0%	4,436	4,460	-24	-0.5%	4,410	4,434	-24	-0.5%
Div IX Subtotal	33,734	33,213	521	1.6%	1,133	1,128	5	0.4%	598	575	23	4.0%	35,465	34,916	549	1.6%	34,867	34,341	526	1.5%
DIVISION X																				
Computational Intelligence	6,386	6,192	194	3.1%	363	351	12	3.4%	143	135	8	5.9%	6,892	6,678	214	3.2%	6,749	6,543	206	3.1%
Control Systems	8,571	8,423	148	1.8%	385	381	4	1.0%	92	78	14	17.9%	9,048	8,882	166	1.9%	8,956	8,804	152	1.7%
Engineering in Medicine & Biology	8,620	8,465	155	1.8%	498	480	18	3.8%	203	192	11	5.7%	9,321	9,137	184	2.0%	9,118	8,945	173	1.9%
Photonics	6,713	6,738	-25	-0.4%	325	487	-162	-33.3%	113	100	13	13.0%	7,151	7,325	-174	-2.4%	7,038	7,225	-187	-2.6%
Robotics & Automation	7,108	6,504	604	9.3%	905	727	178	24.5%	108	96	12	12.5%	8,121	7,327	794	10.8%	8,013	7,231	782	10.8%
Systems, Man & Cybernetics	4,576	4,678	-102	-2.2%	159	175	-16	-9.1%	44	52	-8	-15.4%	4,779	4,905	-126	-2.6%	4,735	4,853	-118	-2.4%
Div X Subtotal	41,974	41,000	974	2.4%	2,635	2,601	34	1.3%	703	653	50	7.7%	45,312	44,254	1,058	2.4%	44,609	43,601	1,008	2.3%
TOTAL	308,268	299,623	8,645	2.9%	18,115	15,397	2,718	17.7%	20,274	19,784	490	2.5%	346,657	334,804	11,853	3.5%	326,383	315,020	11,363	3.6%

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#### **2011 Renewals**

			IEEE Me	embershi	ip Rene	wal / Ret	tention - l	Decemb	oer 2010			
		GRADE w/	o GSM	GRADI	JATE STUD	ENTS	UNDERGR	ADUATE S	TUDENTS	тот	AL MEMBE	RS
REGION	Opportunity	Ren	ewal	Opportunity	Ren	ewal	Opportunity	Ren	ewal	Opportunity	Ren	ewal
10	Оррогини	#	%	Оррогини	#	%	Оррогини	#	%	Оррогини	#	%
1	31,143	19,214	61.7%	1,765	825	46.7%	1,592	427	26.8%	34,500	20,466	59.3%
2	27,588	17,042	61.8%	1,616	746	46.2%	1,632	427	26.2%	30,836	18,215	59.1%
3	24,806	14,755	59.5%	2,077	990	47.7%	2,028	515	25.4%	28,911	16,260	56.2%
4	18,856	11,529	61.1%	1,595	777	48.7%	1,662	482	29.0%	22,113	12,788	57.8%
5	24,308	14,446	59.4%	1,589	748	47.1%	1,800	442	24.6%	27,697	15,636	56.5%
6	48,740	29,375	60.3%	2,764	1,334	48.3%	2,636	773	29.3%	54,140	31,482	58.1%
R 1-6	175,441	106,361	60.6%	11,406	5,420	47.5%	11,350	3,066	27.0%	198,197	114,847	57.9%
7	13,105	7,436	56.7%	1,622	941	58.0%	1,191	440	36.9%	15,918	8,817	55.4%
8	50,876	25,243	49.6%	8,900	4,255	47.8%	7,676	1,597	20.8%	67,452	31,095	46.1%
9	7,961	3,219	40.4%	1,293	500	38.7%	5,313	521	9.8%	14,567	4,240	29.1%
10	48,009	24,727	51.5%	9,138	2,848	31.2%	22,592	1,601	7.1%	79,739	29,176	36.6%
R 7-10	119,951	60,625	50.5%	20,953	8,544	40.8%	36,772	4,159	11.3%	177,676	73,328	41.3%
TOTAL	295,392	166,986	56.5%	32,359	13,964	43.2%	48,122	7,225	15.0%	375,873	188,175	50.1%
Last Year			56.9%			45.2%			16.5%			51.2%

Top 3 Regions, to date



Top Region, in total, to date





## 2011 Renewals - First Year Members

			First-Ye	ar Memb	er Rene	wal / Re	tention -	Decem	ber 2010	)		
		GRADE w	o GSM	GRADI	JATE STUD	ENTS	UNDERGR	ADUATE S	TUDENTS	тот	AL MEMBE	RS
REGION	Opportunity	Ren	ewal	Opportunity	Ren	ewal	Opportunity	Ren	ewal	Opportunity	Ren	ewal
,,,	Оррогини	#	%	Оррогини	#	%	Оррогини	#	%	Оррогини	# 848 856 1,030 860 911 1,495 6,000 780 3,738 749 4,023 9,290 15,290	%
1	1,987	430	21.6%	623	184	29.5%	1,145	234	20.4%	3,755	848	22.6%
2	1,958	426	21.8%	629	191	30.4%	1,112	239	21.5%	3,699	856	23.1%
3	2,094	402	19.2%	841	292	34.7%	1,523	336	22.1%	4,458	1,030	23.1%
4	1,521	335	22.0%	639	224	35.1%	1,210	301	24.9%	3,370	860	25.5% 🤐
5	2,007	425	21.2%	657	207	31.5%	1,362	279	20.5%	4,026	911	22.6%
6	3,270	726	22.2%	994	312	31.4%	1,940	457	23.6%	6,204	1,495	24.1%
R 1-6	12,837	2,744	21.4%	4,383	1,410	32.2%	8,292	1,846	22.3%	25,512	6,000	23.5%
7	1,255	315	25.1%	524	229	43.7%	804	236	29.4%	2,583	780	30.2%
8	6,813	1,513	22.2%	4,015	1,405	35.0%	5,762	820	14.2%	16,590	3,738	22.5%
9	1,821	275	15.1%	611	149	24.4%	4,342	325	7.5%	6,774	749	11.1%
10	9,147	1,908	20.9%	6,040	1,129	18.7%	19,102	986	5.2%	34,289	4,023	11.7%
R 7-10	19,036	4,011	21.1%	11,190	2,912	26.0%	30,010	2,367	7.9%	60,236	9,290	15.4%
TOTAL	31,873	6,755	21.2%	15,573	4,322	27.8%	38,302	4,213	11.0%	85,748	15,290	17.8%
Last Year			22.8%			30.6%			11.9%			19.6%

Top 3 Regions by category, to date



Top Region, in total, to date





#### **Developing Nations / e-Membership Update**

# Cumulative through December



#### 2011 e-Membership by Region (Cumulative through Present Month)

e-Membership	R3*	R8	R9	R10	total
Count	15	1,594	1,698	4,132	7,439
% of <u>Eligible</u> Higher Grade Members	10%	14%	22%	20%	19%
% of <u>All</u> Higher Grade Members	0%	3%	20%	8%	5%

<sup>\*</sup>R3 denotes Jamaica

#### 2011 MD Drivers - e-Membership

December

By category, the % of eligible members who have selected e-Membership

Cumulative Through Present Month	R3*	R8	R9	R10	total
> Recruits (new members)	30%	66%	79%	79%	76%
> Renewals (existing members)	40%	32%	45%	42%	40%
> Reinstates (former members)	100%	60%	68%	64%	64%
*D2 1 1 1 1					

<sup>\*</sup>R3 denotes Jamaica





### **Developing Nations / e-Membership Update** (cont.)





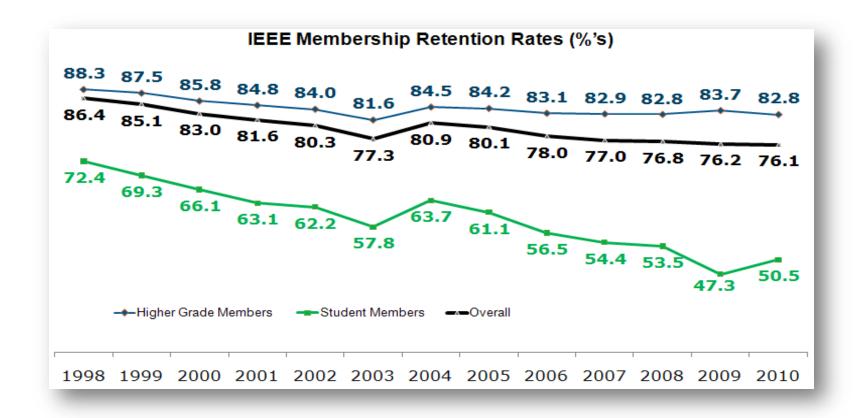
Call to action: Regions 8, 9, and 10

Need to substantially improve
e-Membership recruitment to
meet our annual goal of 25,000

e-Membership Progress	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Cun	N %0
Region 3 (Jamaica)	1	0	4	5	5	0	0	0	0	0	0	0	0		15
> Recruitment	1	0	2	0	0			j	i	Ĺ	i	<u>i</u>	<u>i</u>	3	20%
> Renewals	0	0	1	5	4									10	67%
> Reinstatement	0	0	1	0	1									2	13%
Region 8	21	107	313	433	720	0	0	0	0	0	0	0	0		1,594
> Recruitment	15	46	90	75	116							ļ		342	21%
> Renewals	0	34	199	342	567		· - · · · · · · · · · · ·		Ţ	<u> </u>	Ĺ	Ţ	j	1142	72%
> Reinstatement	6	27	24	16	37		Ţ	1 :	† :		!	†		110	7%
Region 9	63	133	350	481	671	0	0	0	0	0	0	0	0		1,698
> Recruitment	60	71	70	71	76		Ţ				[	<u> </u>	]	348	20%
> Renewal	0	30	244	391	559		† ·	; i	i			<del></del>	i	1,224	72%
> Reinstatement	3	32	36	19	36		+	i I	i I		; 	÷	ii	126	7%
Region 10	58	319	826	1,181	1,748	0	0	0	0	0	0	0	0		4,132
> Recruitment	51	212	229	244	475		<del></del> -		ļ		ļ	Ţ	<u> </u>	1,211	29%
> Renewals	0	51	533	897	1182		<del>;</del> 	]	Ţ		Ĺ	Ţ	ļ	2,663	64%
> Reinstatement	7	56	64	40	91		<u> </u>	!	!		!	†	1	258	6%
	440		4 400	0.400	0.444				1			+			7 420
TOTALS	143	559	1,493	2,100	3,144	<del>.</del>	<del>.</del>	<b>.</b>	<b>.</b>		. — . <b></b>	<b>-</b>	<b>:</b>		7,439
> Recruitment	127	329	391	390	667	0	<u> </u>	0	0	0	. 0	! 0	0	1,904	26%
> Renewals	0	115	977	1635	2312	0	0	0	0	0	0	0	0	5,039	68%
> Reinstatement	16	115	125	75	165	0	0	0	0	0	0	0	0	496	7%



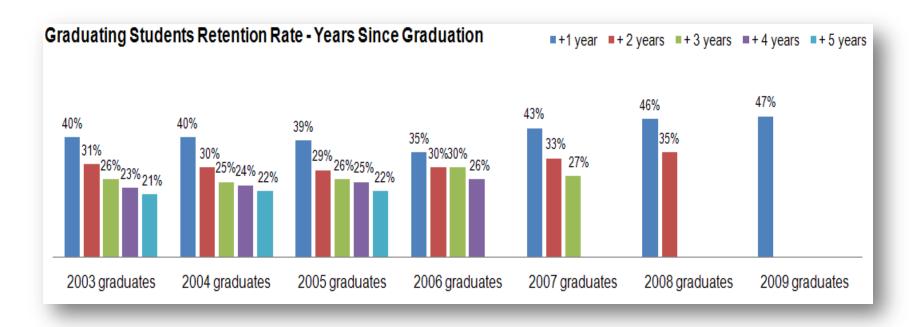
#### **Long-Term Trending – IEEE Member Retention**







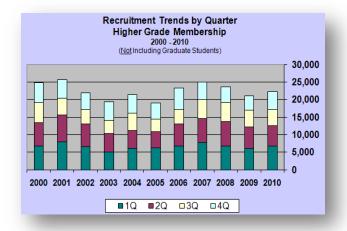
# **Long-Term Trending – IEEE Member Retention (cont.)**

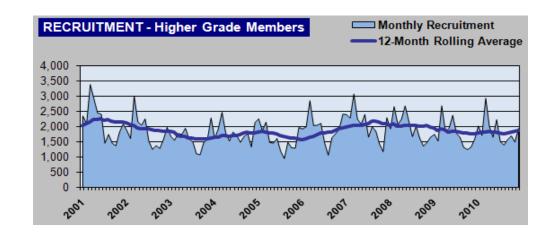


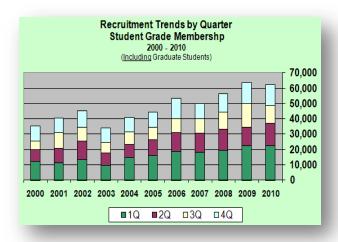
- Making steady progress on graduates one and two years out
- Relatively flat further years out

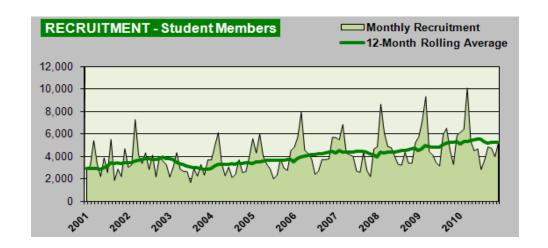


# **Long-Term Trending – IEEE Member Recruitment**





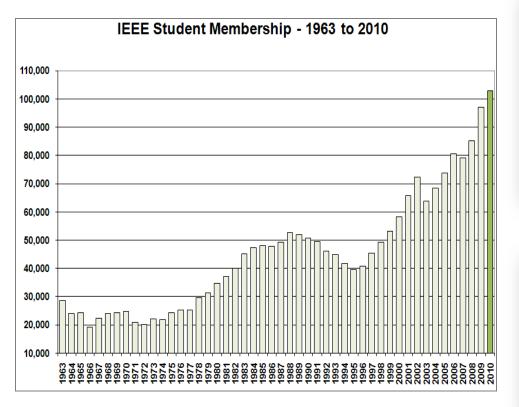


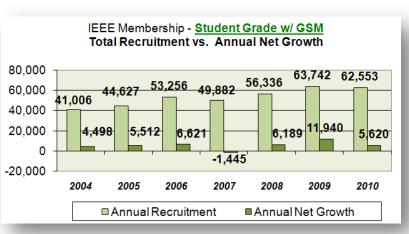


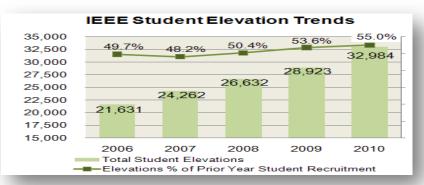




#### **Long-Term Trending – IEEE Student Membership**



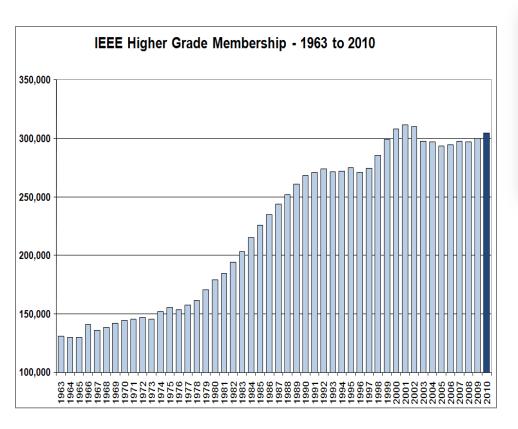


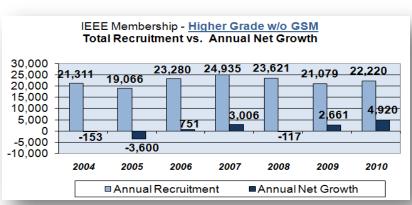






### **Long-Term Trending – IEEE Higher-Grade Membership**

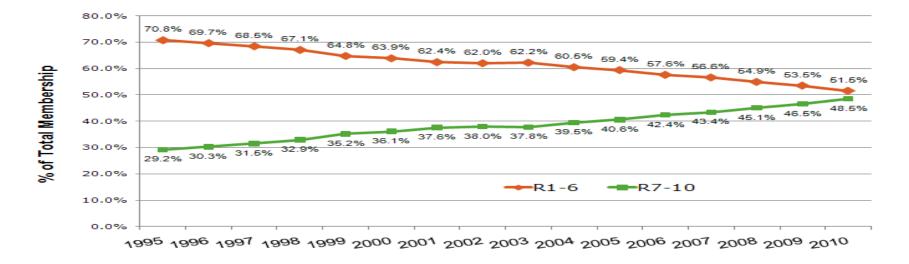


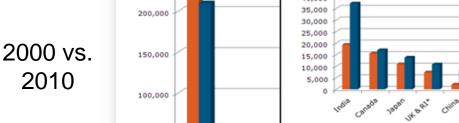






### **Long-Term Trending – Geographic Snapshot**





Top 10 Membership Countries (total membership) - 2010 \*All data based on primary mailing address 250,000 Zoom in on Rank 2-10 40,000 50,000 India ■2000 Membership ■2010 Membership





#### **2011 Membership Year – MD Focus Areas**

- First-Year Member Retention, Worldwide
  - Pre-arrears outreach being sent to Region MD Chairs
  - Data report by Section, Section template letter to customize & Sample Response to common questions
- E-Membership, Regions 8 10
- Higher-Grade Member Recruitment, Regions 1-6
- Student-Grade Recruitment & Retention, Worldwide
- Industry-Relations Strategy / Execution



# thank you questions?



## Business Cycle Spotlight

# The Renewal Year Pulling Pre-Arrears Member Data



Presented by:

Aleksandar Szabo

2011 Region 8 Membership Development Subcommittee Member

a.szabo@ieee.org



## **The Renewal Period**

- Starts every year in September.
- Till the end of 2010 members should have renewed their membership for 2011.
- At the beginning of 2011 members who have not renewed stay active until the end of the grace period end of February. These members are named Past-due and/or Pre-Arrears. They have all the member benefits during January and February.
- At the end of February, after the Terminator Action, all the Pre-Arrears who didn't renew are sorted out, their member benefits, rights and privilages are deactivated (they don't receive the journals anymore) and they are named Deactivated Members or Arrears.



## What Happens

- Till the end of the year only about 50% of our members renew for the next year.
- During the grace period (January and February) additional 24% will probably renew their membership.
- On 1 March about 26% of our members will go to Arrears.
- Starting from the beginning of March all members renewing for 2011 will be transfered back from the list of Arrears to the list of Active Members and their member benefits, rights and privilages are activated again instantaneously (they receive again the journals).
- Till the end of the membership year (15 August) only additional 2% or 3% will probably renew their membership.
- These percentages are for the whole IEEE, but they can be very different from Region to Region and from Section to Section.

Advancing Technology for Humanity

## What is/can be Done?

- The IEEE MD Staff is sending kind e-mails to members who have not renewed every month.
- On the Section level we can act similarly. Many Section MD Officers do so!
- In such cases in many not english speaking countries the local language can be used.
- To inform themselves about the situation, the MD Officers should look into the list of members from time to time. They should take action to prevent bad outcomes concerning retention in their organizational unit.

## How?

- To contact members who have not renewed we need their names and addresses.
- The SAMIEEE list of active members contains till the end of February the names of members who have and who have not renewed for 2011.
- But there is a SAMIEEE Predefined Query which lists only the members in your unit who didn't pay their dues for 2011.
- Let us use this query.



## SELECTING THE PRE-ARREARS USING SAMIEEE

- Go to SAMIEEE www.ieee.org/organizations/vols/samieee/
- Click Access SAMIEEE
- Insert you User ID and Password and Login
- Click SAMIeee in Shared Folders
- Click Geographic Predefined Query and you will get the list of Predefined Queries
- From the list of Predefined Queries select
  - (GEO) 2010 Last Renewal Year for Active Members
     Name, Grade, Email

Results show information only about members who paid for 2010, but didn't renew for 2011 (the Pre Arrears) along with Name, Grade, Membership Status and Email Contact. You can download the table to Excel and sort the data as you like







Shop | Join | myll

### SAMIEEE

SAMIEEE is a web based adhoc query tool that provides volunteers access to member

#### **New Features**

 Video Training Modules have been created. Learn SAMIEEE at your own pace. Run module to learn individualized SAMIEEE Functions. See <u>Training</u> below.



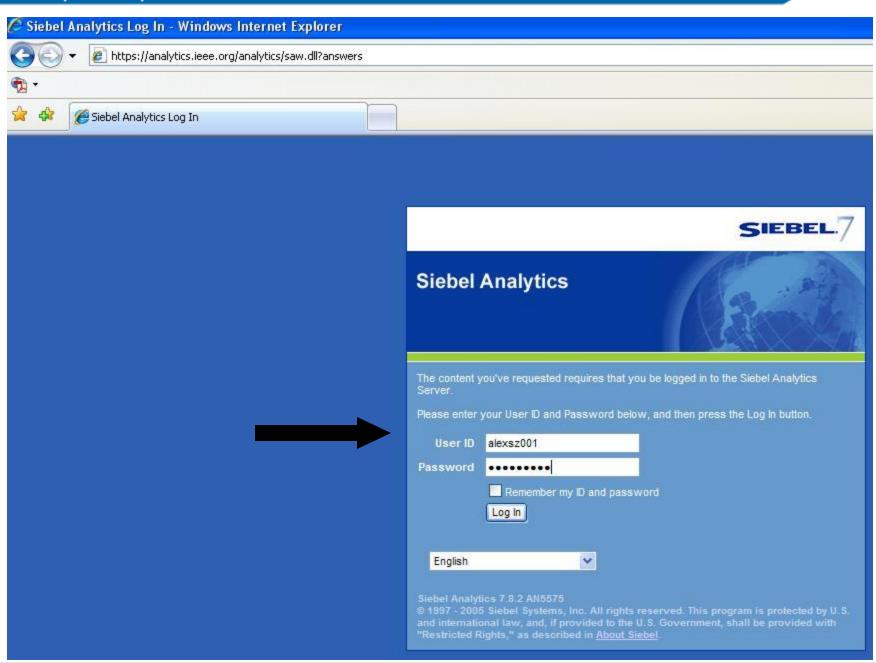
<< Access SAMIEEE >>

By clicking 'Access SAMIEEE' you agree to accept the terms of condition and use

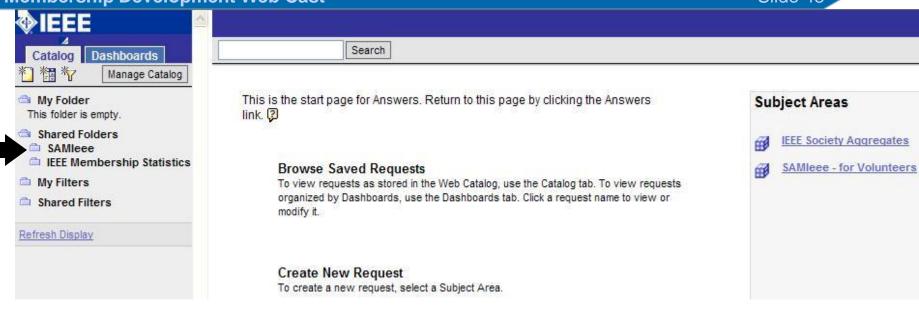
**SAMIEEE** is a web enabled tool that allows ad-hoc querying, reporting and downloading of IE Access to this system is limited to registered users with designated or <u>automatic access</u>. A <u>IEEE Web Account</u>.



















#### 🍱 Shared Folders : SAMleee : Geographic Predefined Queries



(GEO) Active IEEE Members - Current GOLD (Graduates of the Last Decade)
Query gives results based on Active IEEE Members and current GOLD Member.
Modify Criteria | Modify Views



(GEO) Active Members Contact Information

Active Members with Address, Email and Phone information Modify Criteria | Modify Views



(GEO) Active Member Counts by Grade, by Section

Count of IEEE Members by Grade Modify Criteria | Modify Views



(GEO) Active Society Memberships for Active IEEE Members
Modify Criteria | Modify Views



(GEO) Current Studen List of Currently Reporte Organizational Unit Modify Criteria | Modify



vTools Voting Applica
To be used for vTool Vot
Modify Criteria | Modify



vTools Voting Applica
To be used for vTool Vot
their Society Code. For e
Modify Criteria | Modify



(GEO) New (Higher Gra



elors within your Organizational Unit.



#### (GEO) 2010 Last Renewal Year for Active Members - Name, Grade, Email

Results show 2010 Renewal Year for Members Falling under a Grace Period, along with Name, Grade, Membership Status and Email Contact.

Modify Criteria | Modify Views

r Educational Activities.



**New Members of IEEE** 

Results show New Members of IEEE from First Day of Last Month through Current Run Date. (This query is used to produce the Dashboard Report: "Member Activity Update")

Modify Criteria | Modify Views

and currently Attending by School



Title for New Members of IEEE Report

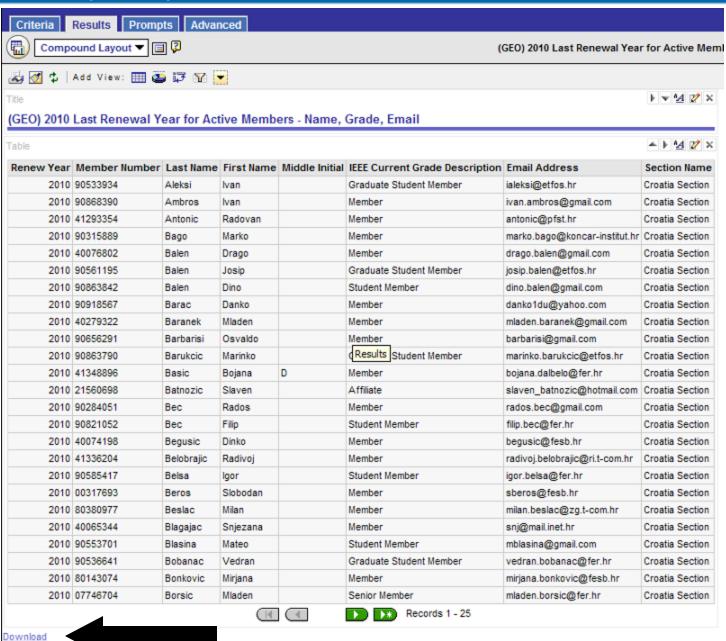
For Administrative Use Only - Query will produce no results for users.

Modify Criteria | Modify Views

Student Branch Chair)

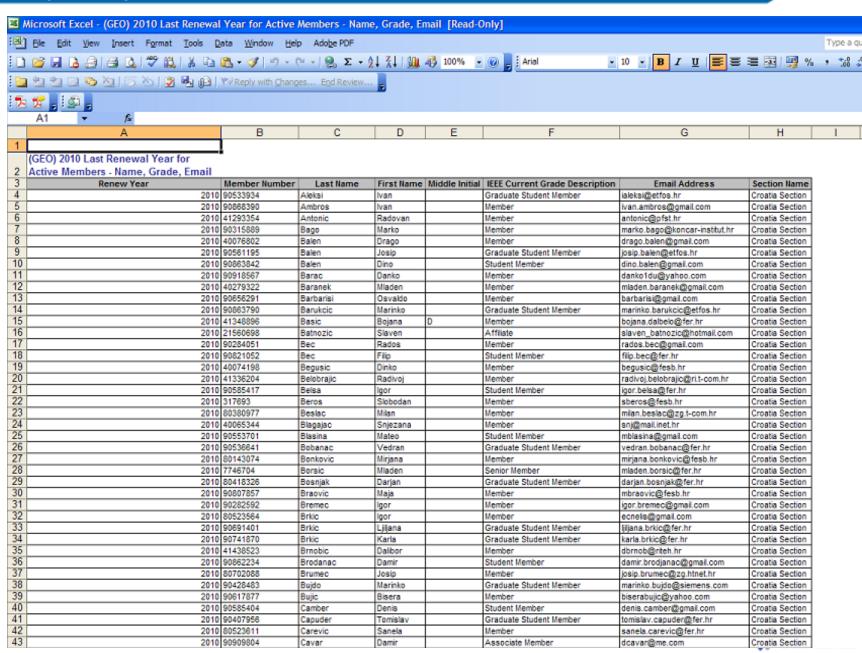














# After the Terminator Action, at the end of February, all the Pre-Arrears go to the Predefined Query Showing Arrears

## After the Terminator Action use SAMIEEE to get the list of Arrears (deactivated members) in your Organizational Unit

- Go to SAMIEEE www.ieee.org/organizations/vols/samieee/
- Click Access SAMIEEE
- Insert you User ID and Password and Login
- Click SAMleee in Shared Folders
- Click Geographic Predefined Query and you will get the list of Predefined Queries
- From the list of Predefined Queries select
  - (GEO) Arrears: Member Contact Info By Section-By Grade
  - Download the list to Excel and sort the data as you like...



# User access to SAMIEE is limited by organizational unit and to the following IEEE volunteer positions

(names must be in the Geographic Roster!)

- Region Directors, Director Elects, Past Directors, Treasures, Secretaries
- Region MD Chairs
- Section/Council/Subsection Chairs, Vice Chairs, Treasures and Secretaries
- Section/Council/Subsection MD Chairs
- Chapter and Joint Chapter Chairs
- Student Branch Chairs and Counselors
- Society Presidents, President Elects, Past Presidents, Vice Presidents, Treasures, Secretaries, Executive Directors, Administrators, Chapter Coordinators
- Society Membership Chairs



## Thank you!

a.szabo@ieee.org





## **Updates & Reminders / Direction**





## Reminders / Updates



- ☐ The IEEE Presidents' Change the World Competition deadline for project submissions is 31 January 2011
  - www.ieee.org/changetheworld
- □ e-Membership Offer / Developing Nations
  - Launched 16 August 2010
  - Available to 153 countries (Regions 8, 9, 10)
  - Updated Orientation scheduled for Region & Section MD
     Chairs on 25 & 27 January at 10:00am or 9:00PM EST.

Message sent 13 January with information and links to register

- -Review progress to date
- -Update new MD Volunteers
- <u>www.ieee.org/emember</u>



### Wrap Up / Direction – MD Prioritization

- January through April
  - 85% effort Retention / Arrears Recovery
  - 15% effort Recruitment
- May through August
  - 10% effort Arrears Recovery
  - 90% effort Recruitment



- 85% Recruitment
- 15% Renewal monitoring



#### All the while ... MD Staff support:

- Retention / arrears recovery campaigns, electronic and print (through August)
- Recruitment / incomplete applications / reinstatement campaigns (monthly)
- Recruitment / authors outreach (May timeframe)





## **Future MD Webcast Topics & Speakers – Tentative Schedule**

## **FEBRUARY**

- SAMIEEE Overview
- Student Competitions Update
- GOLD Region Affinity Group Award Proposal

#### **MARCH**

TBD







### Wrap Up / Direction – Next Webcast

## Weekday or Weekend 10 or 12 February 2011?

NOTE: IEEE Board of Directors
Meeting during week of 14 February
and MGA Meeting on Saturday, 19
February 2011

January	February	March	
April	May	June	
July	August	September	
October	November	December	





## **Open Floor Q&A**





## **Webcast Notes – Raising Questions**

- When we reach the Q&A portion of the webcast, the Operator will announce any attendees who have a question, may place their question in queue.
- Place your question in queue by pressing 1, then 4 on your phone. The Operator will announce them in the order received.
- You can continue to ask topical questions using the chat box during the entire webcast. They will be presented by our Moderator to the appropriate presenter for response.
- Some questions in the Chat Box may be responded to during the webcast by presenters or moderator.





## **APPENDIX**





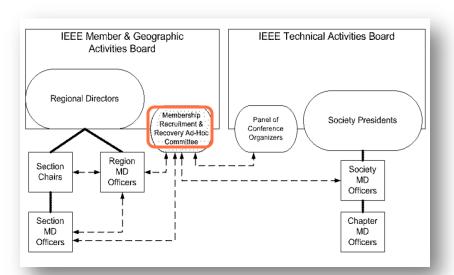
## Appendix Field Team Resources





## **MRR Team Development – Engagement**

- Alignment with the new MGA mission and values
- Volunteer & Staff partnership
- MD position vacancies
- Regional Training
- Partnering across IEEE
- MD Portal & Virtual Community



#### If the MGA is Successful ...

IEEE member satisfaction & relevance is growing and reflected in improved retention and total membership

The MGA is a data-driven organization that proactively anticipates and reacts to the needs of the member and the profession

The MGA facilitates recruitment, training, development of IEEE volunteer leaders

The MGA facilitates successful regions, sections, chapters, and affinity groups

The MGA is responsible for all aspects of member and membership activities with the IEEE

The MGA ensures a "home(s)" for every member

Technology professionals will understand IEEE membership's importance in their careers

The MGA will develop sections, and regions and reward them based on their measured success

The MGA facilitates communications and engagement opportunities for IEEE members in multiple ways

IEEE and its members' achievements are universally recognized



## The Regional "Field Team" (2011)



R1 - Gim Soon Wan



R6 - Randall G. Redondo





R2 – Javvad Qasimi



R7 - Lawrence Whitby



R3 - Jim Anderson



R8 - Dirk Van Hertem



R4 - Tarek Lahdhiri



R9 - Gustavo Giannattasio



R5 - Robert Scolli



R10 - Hang-Bong Kang





## The Regional "Field Team"

Gim Soon Wan	R1	gimsoon@ieee.org
Javvad Qasimi	R2	javvad@ieee.org
James M. Anderson	R3	jim.anderson@ieee.org
Tarek Lahdhiri	R4	lahdhiri@ieee.org
Robert Scolli	R5	r.scolli@ieee.org
Randall G. Redondo	R6	rredondo@ieee.org
Lawrence Whitby	R7	lwhitby@ieee.org
Dirk Van Hertem	R8	dirk.vanhertem@ieee.org
Gustavo A. Giannatta	asio R9	gianna@ieee.org
Hang-Bong Kang	R10	hbkang@catholic.ac.kr
Cathy Downer	IEEE Staff	c.downer@ieee.org
John Day	IEEE Staff	j.day@ieee.org



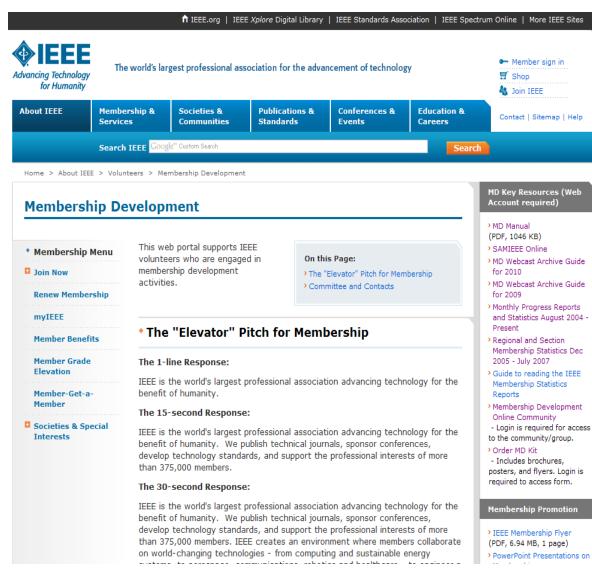
## Membership Development Portal – www.ieee.org/md

Member sign in

Contact | Sitemap | Help

₩ Shop

Join IEEE



- Membership Reports
- MD Online Community
- SAMIEEE access
- Membership **Development Manual**
- Member benefits at a glance (One-page flyer)
- Recruitment programs and tools
- MD Kits online order form
- Benefit Development Toolkit: Regions 7-10
- Presentation templates
- IEEE membership statistics



### **Online Order Form available**



**SELECT KIT** 

for the advancement of technology

#### On-Demand Kit Order Form: IEEE Membership Development

Introduction: This online ordering form is a resource for membership development officers. You can now select a Kit to compliment your need of membership development materials â€" either for a meeting or event.

Meeting Kit (e.g, Section, Regional, Society or Leadership meetings)					
	Small	Large			
Membership Recruitment Brochure Higher Grade Membership Application Pad Promotional Poster for IEEE Membership MGM Fflyer MGM Business Card Assorted IEEE promotional items	10 1 2 5 25	20 1 5 10 50			
Bumper Stickers	15	25			
Foam Puzzles	5	10			
Assorted Bookmarks	10	15			
First Year Member Cards and Envelope First Year Member Fiyer myIEEE Information Sheet IEEE.tv Information Sheet	1 set 1 5 5	1 set 1 10 10			

Event Kit (e.g., Conferences, Congresses, tradeshows, etc)					
	Small	Large			
Membership Recruitment Brochure	20	0			
1-Page Membership Flyer	0	100			
Professional Grade Membership Application Pad	1	2			
Promotional Poster for IEEE Membership	5	5			
MGM Flyer	10	15			
MGM Business Card	50	75			
Assorted IEEE give-aways					

Large









#### **Online MD Resources**

- The web page to join the IEEE
- The web page for MD volunteers
- The web page for IEEE benefits
  - www.ieee.org/benefits
- Your Region web page
- Your Section web page
- Your Chapter web page
- Your Conference web page
- Your Student Branch web page

www.ieee.org/join www.ieee.org/md

www.ieee.org/?? www.ieee.org/?? www.ieee.org/?? www.ieee.org/??



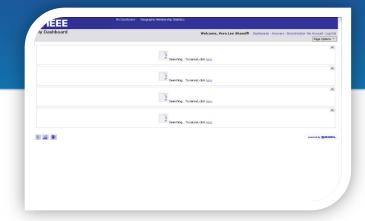
## **Appendix**

## The SAMIEE / MD Dashboard -**Step-by-Step Configuration**

Prepared by: Helen Shiminsky MGA Information Process Specialist Contact: h.shiminsky@ieee.org

#### **Cathy Downer**

MGA MD Manager Contact: c.downer@ieee.org

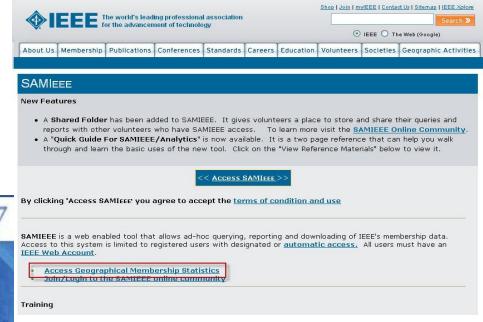




## **MD Dashboard Access**

- Open SAMIEEE home page at www.ieee.org/samieee
- Click on "Access
   Geographical Membership
   Statistics", sign-in using your
   IEEE web account

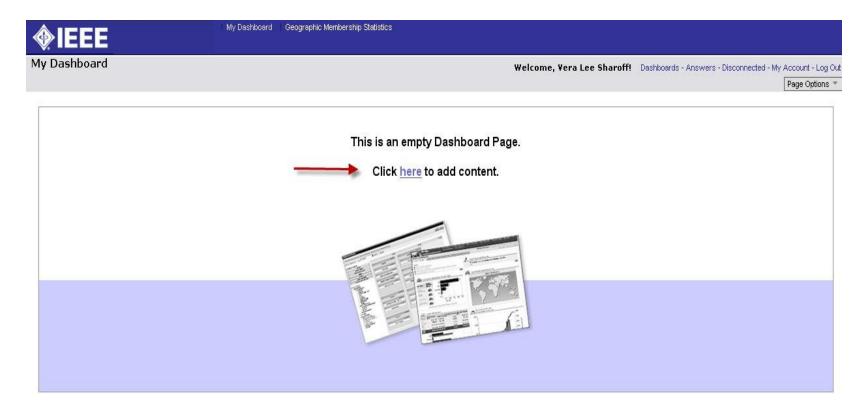








## **Opening Dashboard**



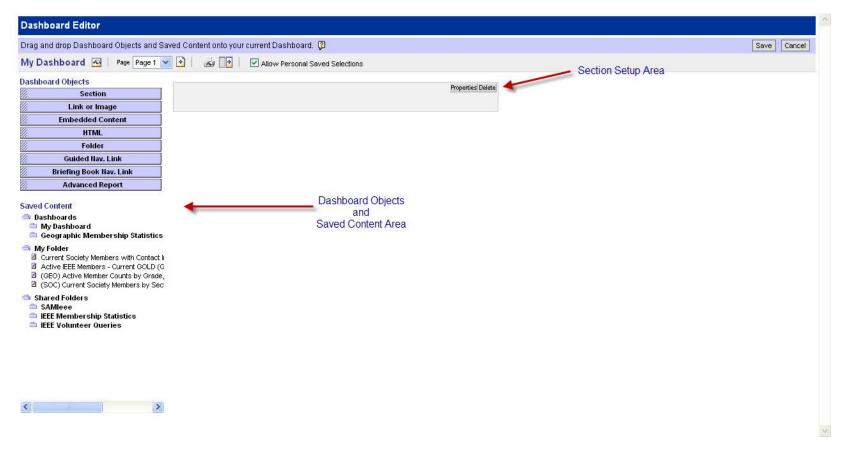
powered by SIEBEL

Click to add content at middle of screen





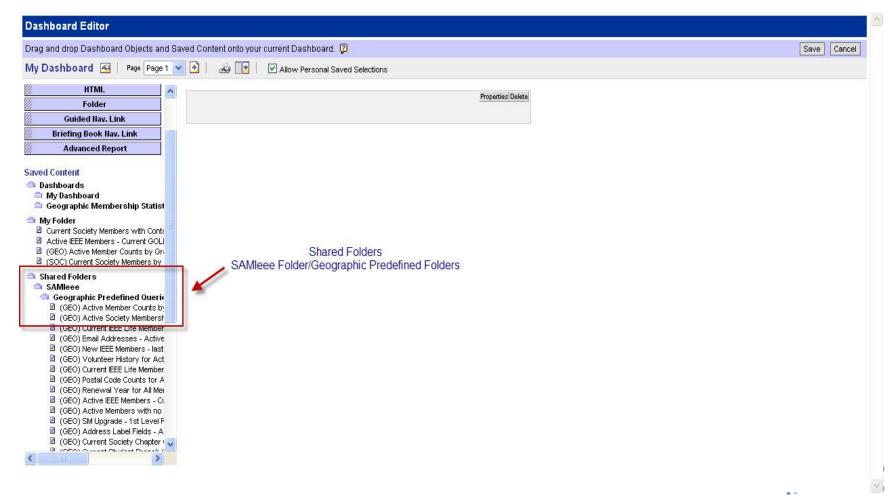
## Selecting Queries available from "My Folder" or "Shared Folders" to pull into the dashboard



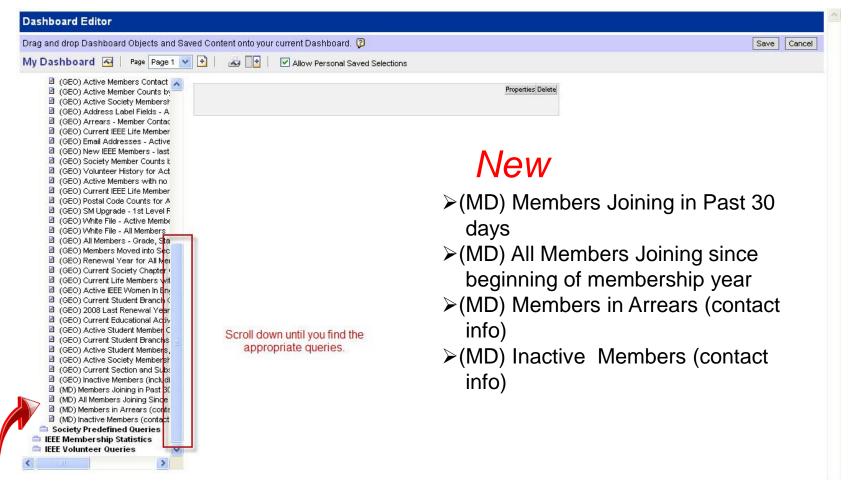




# Find "Shared Folders", Click on SAMIEEE to open, Click on Subfolder "Geographic Predefined Queries"



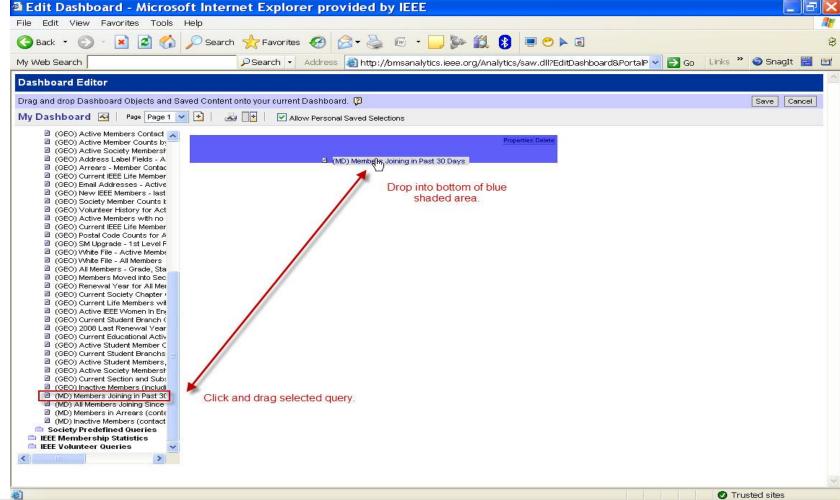
## **NEW** Files in Predefined Queries – labeled (MD)





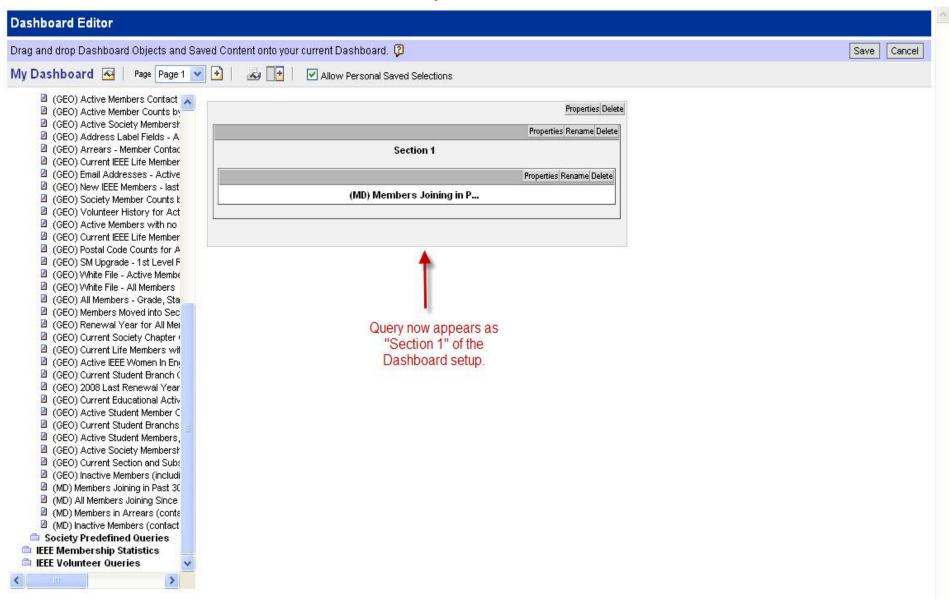


## Find the document(s) you want to select. Left mouse click and drag (individually) to the blue shaded area on right and drop the file

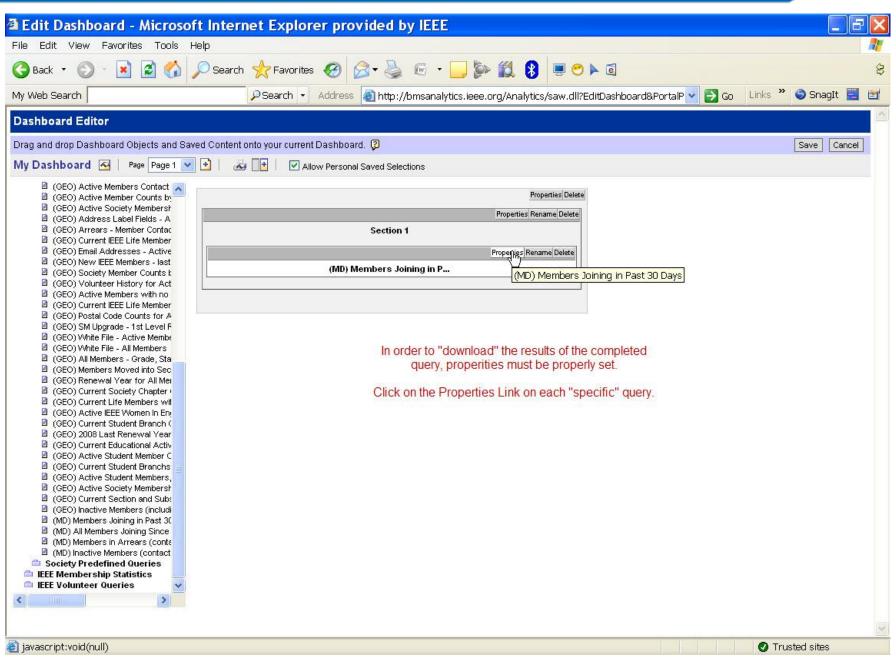




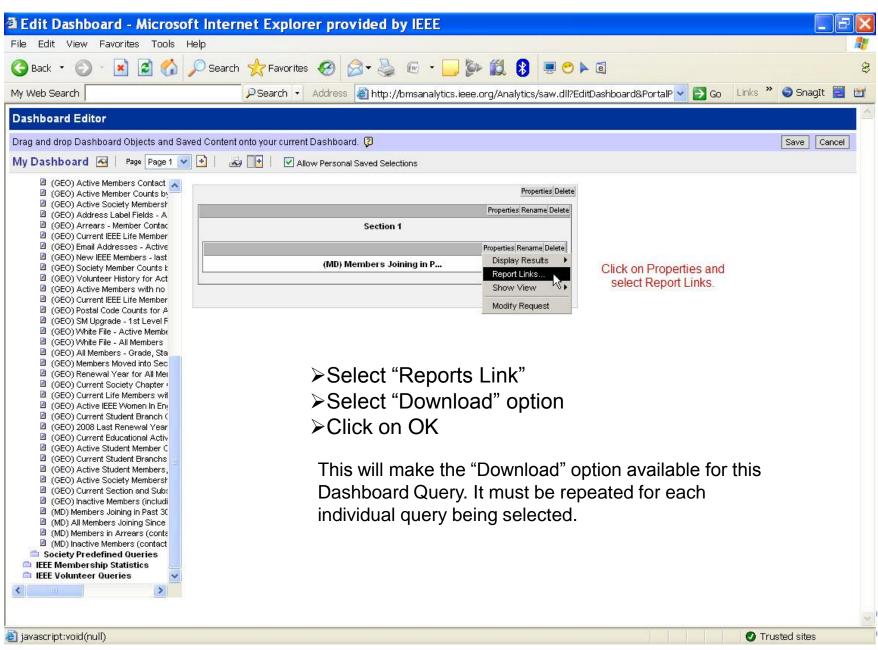
#### Dashboard Set up





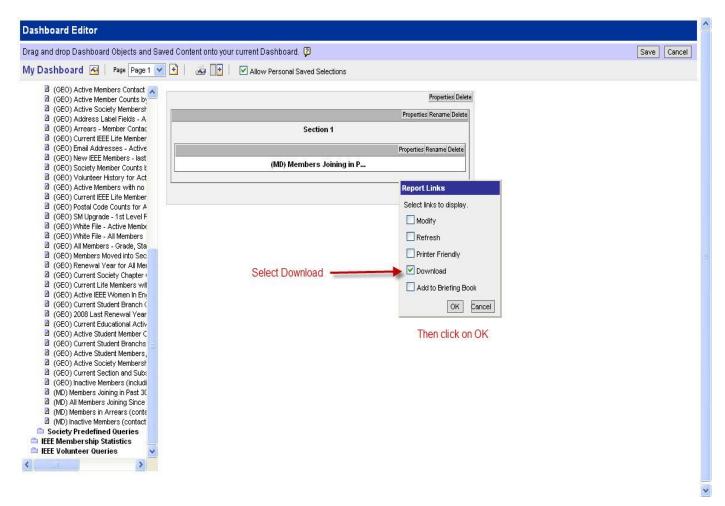








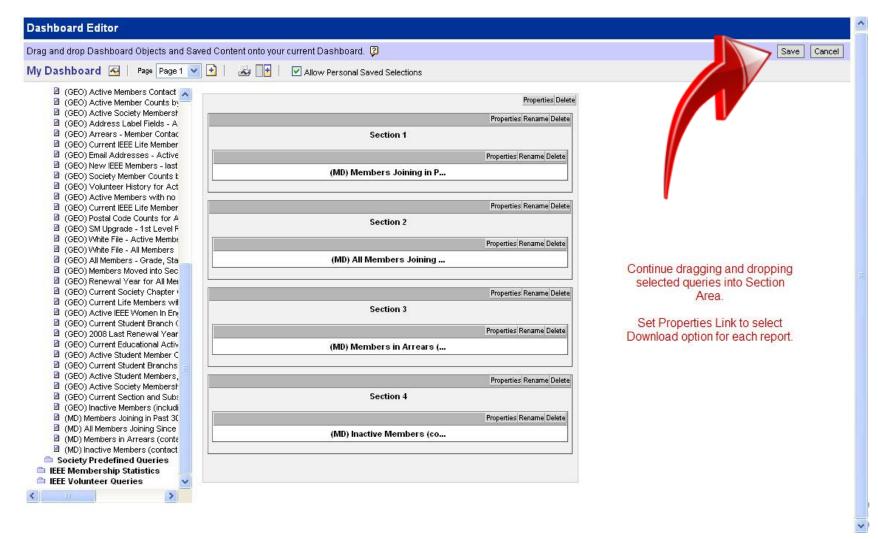
#### **Completing the Query Download**





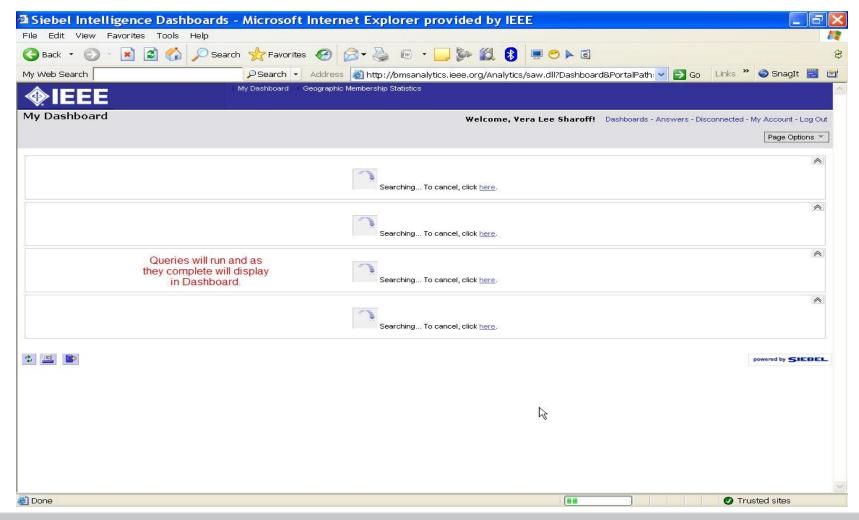


### Complete the query selection and set properties, time to *SAVE!*





Queries will run/refresh each time you open your dashboard. Once the queries have completed pulling the data, they will all appear in your dashboard.

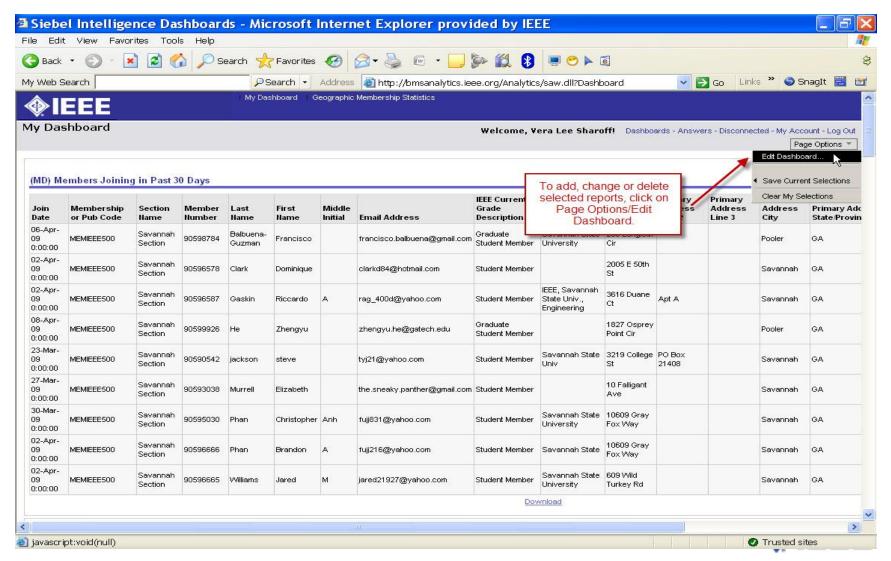






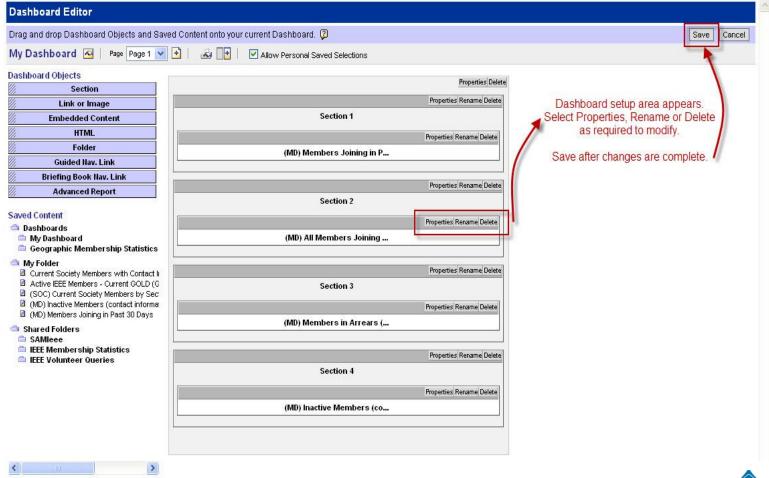


#### To add, change or delete selected reports





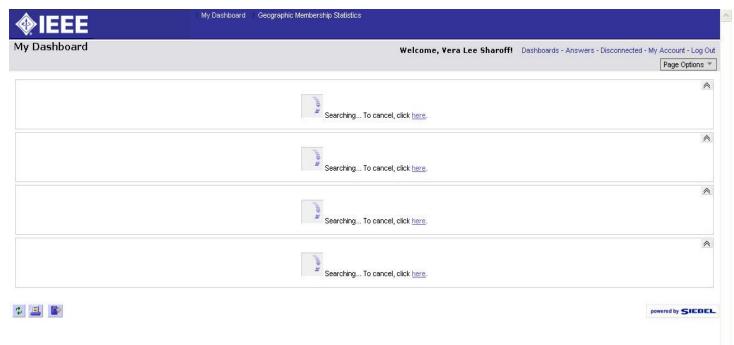
#### Completing changes and save







#### Re-entering the Dashboard



Queries will run/refresh each time you open your dashboard. Note: refresh can complete at different times for each query selected. Once the queries have completed pulling data, they will all appear in your dashboard.





#### **Printing your queries**

- Queries can be printed to a HTML or PDF formatted page
- To pull into Excel, user must highlight and copy each report individually and paste into an Excel spreadsheet.
- From Excel you can then sort the data and rearrange columns as you wish
- Any refining of the process to print will be forwarded



# **Appendix International Phone Numbers MD Webcast**







#### U.S. and Canada 800 945 5981 Participant Dial in Code: 5625506 Toll-free numbers for 15 January 2011 MD Webcast

Argentina (2): 08006663397 Australia (2): 1800701937 Austria (2): 0800293053 Brazil (2): 08008916997 Bulgaria (2): 008001171111 Chile (2): 12300208970

China (2): 8008190031

Colombia (2): 018005180865

Croatia (2): 0800223264

Czech Republic (2): 800700965

Denmark (2): 80889269 Estonia (2): 8000100335 Finland (2): 0800116654 France (2): 0800911922 Germany (2): 08001807083 Hong Kong (2): 800968283 Hungary (2): 0680019056

Indonesia (2): 0018030176654

Ireland (2): 1800949100 Israel (2): 1809457755 Italy (2): 800788945

India (2): 0008001007108

Japan (2): 00531160882

Latvia (2): 80003911

Lithuania (2): 880031204

Malaysia (2): 1800813988 Mexico (2): 0018005146622 New Zealand (2): 0800451321

Norway (2): 80019903

Panama (2): 008002266830

Peru (2): 080054557

Poland (2): 008001124244 Portugal (2): 800819841

Russia (2): 81080027371012 Singapore (2): 8001012058 South Africa (2): 0800983485



